



**AUSTRALIAN CAR WASH ASSOCIATION MINUTES
OF 24th ANNUAL GENERAL MEETING**

Via Zoom (COVID -19) – Tuesday 23 November 2021

THE CHAIRMAN DECLARED THE MEETING OPEN AT 11.10 AM

APOLOGIES

Apologies were acknowledged from the following Members:

Andrew Triant, Washworld VIC, Stephen Rzepka, Piranha Carwash Systems QLD, Brad Jeffreys, Wash N Cars QLD, Amanda Noone, Eydol QLD, Jim Lightfoot, Melville Car Dog Wash WA, Greg Scott, National Car Wash Sales QLD, Malik, Tap N Go QLD, Pat and Maree Morris, Sparkles SA, Linda and Nick Carter, The Big Bucket SA, Gezim Oxha, The Water Tunnel VIC, Stuart Bowes, Karcher Cleanpark QLD, Lucy Quartermain, Schmick Car Wash VIC, Mike Lovegrove, Lovegrove Electrical WA, Claude Roda, Magic Hand Car Wash VIC, Phil Down, PJ's Wash, NSW

REGISTER OF MEMBERS

Due to the COVID -19 Pandemic, the AGM was undertaken via Zoom. The standard process of establishing a register under these conditions was not possible. There was a quorum in attendance including, but not limited to the following members:

Neil Fox, ACWA President, Joy Waite, ACWA Director, Matt Hood, ACWA Director, Sam Casili, ACWA Director, Allen Chimes, ACWA Director, Richard Brown, ACWA Director, Maurice Campanelli, ACWA Director, Greg Boston, ACWA Secretary, Julie Campbell, ACWA Director, Allen Chimes, ACWA Director, Tony Young, ACWA Treasurer, Leon Buchannan Shiners, Scott Bristow Prowash, Valerie Lawrenz, Velocity Vehicle Care, Fred De Crespigny and Ken Planner, Shiners Carwash Systems VIC, Peter Mueller Pete's Car Wash, Mark Quartermain Schmick Car Wash, David Moyns Velocity Vehicle Care, Jonathon Roberts Extreme Clean Car Wash, Greg Cummins Guns n Hoses Car Wash Queanbeyan.

PROXIES

The proxies of several members were entrusted to President Neil Fox. These included proxies from the following members:

Jim Lightfoot Melville WA, Amanda Noone Eyedol QLD, Brad Jeffreys Wash N Cars QLD, Greg Scott National Car Wash Sales QLD, Malik Tap N Go QLD

TRADE PRACTICES STATEMENT

The President issued a Trade Practices warning to the meeting, asking members to refrain from any discussions that may be in breach of the Trade Practices Act.

CONFIRMATION OF AGM MINUTES 2020

Members were asked to confirm the minutes of the AGM held via Zoom - Wednesday 11 November

2020, and the President called for someone to propose their adoption as an accurate reflection of the meeting.

Proposer Richard Brown

Second Julie Campbell

Carried

PRESIDENT'S REPORT

ACWA President Neil Fox delivered his report to the meeting.

Neil reported that 2021 was another challenging COVID year. This was particularly the case in Victoria, where the lockdowns have been extended, arduous, and debilitating for many wash operators. He also pointed out that in the latter part of the year, the impacts in NSW and the ACT also significantly affected the car wash industry.

In summary, the President made the following points:

- The take-up of the vaccination program around the country was ramping up. Hopefully, this would see all parts of Australia recover and resume a more normal business pattern in the year ahead.
- Neil thanked the staff of ACWA for supporting the organisation through the pandemic. He pointed out that Doug and Fiona had volunteered to reduce their hours to allow ACWA to continue operating economically through COVID.
- He pointed out that on top of a range of more “standard” membership benefits, ACWA membership comes to the fore during a crisis. Neil highlighted several critical achievements for ACWA over the last couple of years:
 - The pivotal work undertaken during the NSW drought and water restrictions in 2019-20 where ACWA negotiated a position that resulted in no car wash in NSW being forced to close.
 - As Victoria was the hardest hit State during COVID, a lot of time was invested in that State’s predicament. As a result:
 - ACWA’s Government lobbying in Victoria resulted in around \$2m in car wash grants being made available to wash operators in that State.
 - ACWA’s Government lobbying in Victoria resulted in an early opening of Automatic Car Washes in Victoria
 - The President pointed out that throughout the past 18 months of the Pandemic, ACWA Members had received an unprecedented number of communications, including countless members bulletins and COVID updates.

- ACWA stepped in to negotiate with Southeast Queensland water authority, Urban Utilities. As a result, significant savings of around \$110,000 were achieved for the 17 impacted members.
- The President foreshadowed the possible establishment of Car Wash Show Australia in late September 2022. Quoted and other arrangements were being considered now, and an announcement was likely before Christmas.

Closing

- The President closed his report with comments about:
 - The need for all ACWA Members to spread the word about membership and encouraged members to make approaches to their colleagues. As a collective, we need to do more to get those who are freeloading to play their part and join the Association.
 - Encouraged a succession plan for the President's role and called on operator members to be more active and involved in the Board.
 - Stated that the organisations achievements were significant outcomes attained in a challenging environment.
 - He also pointed out that the organisation had ended the 2020-21 fiscal in a stronger financial position.

Acknowledgements

The President made the following acknowledgements during his presentation:

- Doug and Fiona for their work and output during a difficult year.
- The work of Janine as well as Treasurer Tony Young for their financial and regulatory guidance.
- Neil expressed his gratitude to Queensland Member Richard Holloway, whose experience, work ethic, and understanding were instrumental in achieving outstanding results with water authorities in Queensland.
- Thanked members for taking time out of their schedules to be at the AGM.

The President's Report was put to the meeting Association.

Proposed to accept the report Greg Boston

Carried

VOTE OF THANKS

After the acceptance of the President's Report, ACWA Member and Company Secretary Greg Boston proposed the following:



That a minute be recorded thanking the Chairman, ACWA Staff, and other board members for the outstanding body of work achieved by ACWA in the past year.

Proposed Greg Boston

Seconded David Moyns

Carried

FINANCIAL REPORT

Written copies of the Financial Statements were made available to members online.

Adoption of the Financial Statements was proposed to the meeting.

Proposed Craig Campbell

Seconded Richard Brown

Carried

ELECTION OF DIRECTORS

One Director, Matt Hood, whose term expired at the AGM, was standing for re-election.

The following table summarises details:

Candidate	Nomination	Second
Matt Hood	Greg Boston	Craig Campbell

The candidate was put to the membership:

Carried Unopposed

APPOINTMENT OF AUDITOR

It was recommended that Kidman Partners be appointed as auditors for the current year.

Proposed Joy Waite

Seconded Sam Casilli

GENERAL BUSINESS

Greg Boston asked for an update on ACWA's Membership position. Doug Cross provided an update.

Greg further suggested that ACWA should reach out to members for testimonials. The forum considered this to be an excellent idea.

ACWA Director Allen Chimes outlined the significant impact current limitations on immigration were having on the car wash workforce. Of particular note was the negative impact of restricted international student Visa arrivals.

Doug Cross agreed to pursue this matter with relevant authorities. He committed to liaising with Allen



outside the AGM to develop a plan to address the issue.

There were no other items of general business.

MEETING CLOSED

There being no further business, the Company President declared the meeting closed.