



**AUSTRALIAN CAR WASH ASSOCIATION MINUTES
OF 23rd ANNUAL GENERAL MEETING**

Via Zoom (COVID -19) – Wednesday 11 November 2020

THE CHAIRMAN DECLARED THE MEETING OPEN AT 1.37 PM

APOLOGIES

Apologies were acknowledged from the following Members:

Craig Campbell, ACWA Director, Stephen Earsman, ACWA Director, Tony Young, ACWA Director, Kat Guidera, Ceduna Car Wash SA, Nick Aronis, Ventrader, Don Culvenor, BCCM sites, Frank Grabarz Crystal Clean Car Wash NT, Vince Pisani, Tumbi Car Wash NSW, Adam Fisher, Pollard Insurance, Karen Robinson, Bacchus Marsh Car Wash VIC, Nick and Linda Carter, Big Bucket SA, Naomi Gilbert, Prowash Australia, George Johnson, Fairfield Car Wash VIC, Sonja Pressler-McHugh, Nemo Car Wash QLD, Geoff Burnett, Silver Sponge Car Wash WA, David Rosewarne, Copper Coast Car Wash SA, Damien Carew, APCO VIC. David Bowden, Zippys Carwash SA, Ian Noorman, Kwik n Kleen WA, Belinda Bedin, Supa Suds VIC, David and Lyn Ross, Tamworth Car Dog Wash NSW, Simon Dunn, Washworks WA, Phil Down, PJ's Carwash NSW, Sue McDonnell, 24/7 Car & Dog Wash SA, Wesley Rattray-Wood, Carwash Express Donvale, VIC, Haydn Kuchel, Car Clean Carwash SA

REGISTER OF MEMBERS

Due to the COVID -19 Pandemic, the AGM was undertaken via Zoom. The standard process of establishing a register under these conditions was not possible.

There was a quorum in attendance online including, but not limited to the following members:

Neil Fox, ACWA President, Joy Waite, ACWA Director, Matt Hood, ACWA Director, Greg Scott, ACWA Director, Sam Casili, ACWA Director, Allen Chimes, ACWA Director, Richard Brown, ACWA Director, Maurice Campanelli, ACWA Director, Paul Davies Carwash World, Stephen Ryan, Prowash Busselton WA, Greg Hedditch, Classic Carwash ACT, Valerie Lawrenz, Velocity Vehicle Care, Stephen Rzepka, Piranha Wash Systems QLD, Stephen Slater, Cirumtec VIC, Jon Roberts, Extreme Clean VIC, Mick Garcia, Prowash High St VIC, Tracey Michaels, TMC Design VIC, Maria Van Wengen, Clean Bee SA, Amanda Noone, Rocky Car Wash QLD, Rob Anson, Clean Bay VIC, Ben Haycroft, Workplace Central QLD, Greg Bussell, Mercury Car Wash VIC & Eco Autowash WA, Ken Planner, Shiners Carwash Systems VIC, Sandy Stockman, Prowash Aust VIC, Julie Campbell Oakleigh Car Wash VIC, Peter Mueller Pete's Car Wash, Phil Van Wegan Clean Bee Car and Dog Wash

TRADE PRACTICES STATEMENT

The President issued a Trade Practices warning to the meeting, asking members to refrain from any discussions that may be in breach of the Trade Practices Act.

CONFIRMATION OF AGM MINUTES 2019

Members were asked to confirm the minutes of the AGM held at Souths Leagues Club, Brisbane - Tuesday 10 September 2019, and the President called for someone to propose their adoption as an accurate reflection of the meeting.

Proposer	Richard Brown
Second	Sam Casilli Carried

PRESIDENT'S REPORT

ACWA President Neil Fox delivered his report to the meeting. Within the context of that report, Neil reported that 2020 would go down as one of the most incredible years in memory with droughts, fires and floods in various states plus a pandemic. The latter being a once in 100-year event.

Water Restrictions NSW

- The President acknowledged the work done by the Association Executive, and many members regarding Water Restrictions. This work showed the strength and passion of the industry.
- Neil thanked those many people who put a shoulder to the wheel to either engage with government bodies during water restrictions. NSW had been the hardest hit State regarding regulations; however, ACWA managed to stave off severe restrictions being implemented across the majority of NSW.
- In January, the President highlighted that Sydney Water was set to close Automatic car washes and only allow self-serve bays to operate using a bucket and sponge. Through ACWA's negotiations, not a single Sydney site was shut down during the drought. And, to the best of our knowledge, not a single fine was issued. ACWA and its members had saved Sydney's commercial car wash operators from financial ruin.
- The greatest achievement from all our lobbying efforts was securing a face-to-face meeting with Melinda Pavey, Minister for Water and also Small Business Minister Damien Tudehope's most senior policy advisor. Key outcomes were that they now understand more clearly the small amount of water we actually use, and that recycling is extremely problematic on most sites.
- ACWA managed to get Minister Pavey to understand both the technical and practical aspects of achieving this on the average metro car wash site and that industrial water recycling by the State was much more cost-efficient.

COVID 19

- The President went on to discuss ACWA's work during the COVID 19 Pandemic, outlining that:
 - During Victoria's strict Stage 4 Restrictions period, ACWA mobilised Victorian members and created an army attacking issues through their local members and Government.
 - ACWA also mounted a strong social media campaign.
 - ACWA eventually got car washing opened ahead of other Melbourne retail businesses.
 - Neil quoted a verbatim a text from a senior Victorian Public servant; "Very, very glad for you and your members Doug. While it may not have been obvious for a while, you fought the good fight!! Your members should be proud!!!"

Closing

In closing, the President stated that the above were massive outcomes achieved by an Association punching well above its weight.



The President's frustration remains that when the pressure is on, ACWA and its members do the heavy lifting and the whole industry benefits. As a collective, we need to do more to get those who are freeloading to play their part and join the Association.

Acknowledgements

The President made the following acknowledgements:

- Doug and Fiona for the tireless work they've contributed to obtaining the best possible outcome at all times.
- Scott Bristow from Prowash for his help in securing support from the Aust Industry Group.
- The work of Janine as well as Treasurer Tony Young for their financial and regulatory guidance.
- Neil also mentioned long-time Board Member Greg Scott who is leaving the board after being a member for 15 years. He thanked Greg for his efforts and the considerable time he has donated to the Association.
- Thanked members for taking time out of their schedules to be at the AGM.

The President's Report was put to the meeting Association by Neil Fox.

Proposed Joy Waite

Seconded Greg Scott

Carried

FINANCIAL REPORT

Written copies of the Financial Statements were made available to members online.

Adoption of the Financial Statements was proposed to the meeting.

Proposed Tracey Michaels

Seconded Richard Brown

Carried

ELECTION OF DIRECTORS

There had been three nominations received for directorship to the ACWA Board.

There were also six Directors whose term expired at the AGM.

The following table summarises the nominees for Board Positions at the AGM:

Candidate	Nomination	Second
Neil Fox	Greg Boston	Craig Campbell
Anthony Young	Neil Fox	Craig Campbell
Gregory Boston	Neil Fox	Craig Campbell
Joy Addison	Neil Fox	Craig Campbell
Andrew Triant	Neil Fox	Craig Campbell
Alan Chimes	Neil Fox	Craig Campbell
Brendan Vella	Ken Planner	Leonard Nov
Julie Campbell	Glen Gamble	Richard Brown
Stephen Rzepka	Blair Woolcott	Aaron O'Brien

The list of candidates was put to the membership:

Carried Unopposed

APPOINTMENT OF AUDITOR

It was recommended that Kidman Partners be appointed as auditors for the current year.

Proposed Ken Planner

Seconded Sam Casilli

GENERAL BUSINESS

There were no items of general business.

MEETING CLOSED

There being no further business, the Company President declared the meeting closed.