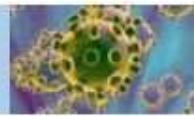


ACWA Coronavirus #1



Tips to help keep you and your staff safe.

Concerns are circulating about whether handling cash could contribute to the spread of the coronavirus with some outlets reporting that you should use contactless payment methods instead of paper money.

Cash is notoriously covered in germs; studies suggest that notes can contain bacteria and viruses, plus lead to the spread of disease.

In China banks began disinfecting cash with ultraviolet or heat treatments in February to prevent the further spread of the virus.

Despite reports that the World Health Organization was pushing people to use contactless payments, at this time it has not issued any official warnings or statements about the use of cash.

Even if you stick to contactless payments you still should wash your hands after touching any credit cards or payment terminals.

Wear gloves when handling notes from change machines.

Continually disinfect all touch pad points, vending machines, plant room/office doors, credit card machines, paystations, change machine coin collection point as well as in self-serve bays all handles, triggers and nozzles of brooms, spray-guns and splatter wax etc.

Clean vacuum hoses with chlorine nightly to kill germs.

Eliminate physical contact between staff and customers.

Ensure staff know to stay home and not to come to work with any symptoms or illness.

** The world is coming to terms with the nature of the COVID-19 virus. Our suggestions are based on current knowledge, the advice of specialists and procedures being put in place by members of the ACWA family.*